GO by Spark - How to add hours of operation on the canvas?



The Canvas is an Interactive and Collaborative Modeling Tool that enables teams to plan, analyze, and manipulate the ideal guest experience. Use this feature to create the ideal day including adding hours of operations, daily events, and staff.

| 1 | Navigate to | your GO Sof | tware URL ar | nd open the "H | lome page". | |
|-----|---------------|----------------|---------------|----------------|---------------|---------|
| 2 | In the Itiner | ary List, sele | ct a date and | click on the C | anvas icon. | |
| DAY | LOCATION | ARRIVAL | DEPARTURE | TEMPLATES | | ACTIONS |
| 1 | Miami | - | 05:00pm | – Events – | Venue — Print | |
| 2 | At Sea | | | - Events - | Venue - Print | |
| 3 | San Juan | 11:00am | 07:00pm | - Events - | Venue — Print | |
| 4 | At Sea | - | - | - Events - | Venue — Print | |
| 5 | Nassau | 10:00am | 04:00pm | - Events - | Venue — Print | |
| 6 | Miami | 07:00am | - | - Events - | Venue — Print | |
| 1 | Miami | | 07:00pm | - Events - | Venue — Print | |
| 2 | At Sea | - | _ | – Events – | Venue — Print | |
| | | | 05.00 | [| | |

3 On the upper section, click on the venue name to add hours of operation.

| | DATE: 1 | /28/2024 LOC | ATION: At Sea | Events = | Venue — Print | | En 🎢 |
|------|----------------|-----------------|----------------------|-----------------|---------------|------|-----------------|
| | | 5 Night East | Caribbean 8 | 0 (Day 4) | | | |
| | | Reception, Tour | Butler Suites | Azul Restaurant | Boutique | Café | Avenir Restaura |
| > | 10:00 AM | | | | | | |
| | 10:15 AM | | | | | | |
| | 10:30 AM | | | | | | |
| dule | 10:45 AM | | | | | | |
| | 11:00 AM | | | | | | |
| | 11:15 AM | | | | | | |
| ns | 11:30 AM | | | | | | |
| ~ | 11:45 AM | | | | | | |
| | 12:00 PM | | | | | | |
| ^ | 12:15 PM | | | | | | |

4 Select the corresponding hours of operation by clicking on the drop-down "Start" & "End" time.

| E: 1/28/2024 LOCATION: A | t Sea 🦳 — | | | | En 🕷 | | * • • | 7 4 |
|-------------------------------|------------------|----------|----------------|---------------|------|--------|-------|-----|
| Venue Settings - | Azul Res | tauran | t | | | × | | |
| Search by venue name | | | | | | Clear | Doc | |
| Azul Restaurant | Hours | | | | | | Pot | |
| A Boutique | Start 6:00 AM | ~ | End 6:00 AM | State Open | ~ | ۵. | | |
| A Café | + Add Peri | od | | | | | | |
| 06:00am - 06:00am | Meal Perio | ods | | | | | | |
| 06:00am - 06:00am | Start | End | Туре | Reservation | | | | |
| Grill 06:00am - 06:00am | 🕂 Add Peri | od | | | | | | |
| Pool 06:00am - 06:00am | Display O | ptions 🗸 | | | | | | |
| Pool Bar 06:00am - 06:00am | | | | | I | Submit | | |

Made with Scribe - https://scribehow.com

5 Click "Add Period" to add multiple opening hours to a day.





To select a specific type of Meal Periods, click on the drop-down and select the corresponding meal type.

| ant Dam | Hours | | | | |
|------------|------------------|---------|-----------------------|---------------|--------|
| | Start 06:00am | | End 08:00am | State Open | 面 |
| Jam | + Add Period | | | | |
| lam | Meal Period | ls | | | |
| Dam | Start | End | Туре | Reser | vation |
| | 6:00 AM 🗸 🗸 | 7:00 AM | ➤ Breakfast | · · | Û |
| Dam | + Add Period | | | | |
| Dam | Display Opt | ions 🗸 | | | |
|)am | | | | | Submit |
| er , | | | | | Submit |
| | | | | | |
| | | | | | |

Click "Display Options" to open flexible ways on how the venue should populate in the guest facing communication related to operating hours.

| 10:00 A | Azul Restaurant | Hours | | | | |
|---------|--|----------|---------|---------|-------------|--------|
| 10:15 A | 11:30am - 03:30pm | Start | | End | State | |
| 10:30 4 | 05:30pm - 11:30pm | 06:00am | 1 | 06:00am | Open | Ŵ |
| | Boutique 06:00am - 06:00am | + Add | Period | | | |
| 11:00 A | CaféD | Meal F | Periods | | | |
| 11:15 A | 11:00am - 03:00am | Start | End | Type | Reservation | |
| 11:30 A | Avenir Restaurant 07:00am - 11:00am | + Add | Period | | | |
| 12:00 P | 12:00pm - 05:00pm 06:00pm - 12:00am | Displa | | | | |
| 12:15 P | Grill | | | | | |
| 12:30 P | 12:00pm - 09:00pm | | | | | (Trans |
| 12:45 P | Pool | | | | | Submi |
| 1:00 PI | 08:30am - 09:00pm | . | | | | |
| 1:15 PN | Л | | | | | |
| 1:30 PN | Л | | | | | |

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9 Click "Submit" when finished.

| DATE: | 1/28/2024 LOCATION: A | t Sea 🦳 – Eve | ents — Venue | - Print | | in 🔗 | | × +0 | 🤊 🛔 Admin U | ser |
|--------------------|--------------------------------------|------------------|-----------------------|--------------------------|---------------|-----------|-------|------|-------------|-----|
| | Venue Settings - | Azul Resta | urant | | | | | | | |
| • | Search by venue name | | | | | | Clear | | | |
| 10:00 A | Azul Restaurant | Hours | | | | | * | | | - |
| 10:15 A | Boutique | Start 06:00am | End 08:0 | l 00am | State Open | Ŵ | | | | |
| 10:45 A | Café | + Add Period | | | | | | | | |
| 11:00 A | 06:00am - 06:00am | Meal Period | ls | | | | | | | |
| 11:30 A | 06:00am - 06:00am | Start 06:00am | End 07:00am | Type Breakfast | Re | servation | â | | | |
| 11:45 A | Grill 06:00am - 06:00am | 7:00 AM 🖌 | 8:00 AM 🗸 | Lunch | • O | | Û | | | |
| 12:00 P | Pool 06:00am - 06:00am | + Add Period | | | | | - 1 | | | |
| 12:30 F | Pool Bar 06:00am - 06:00am | Display Opt | ions 🗸 | | | | | | | |
| 1:00 PI | Fitness Center 💡 | | | | | SI | Jbmit | | | |
| 1:15 PN 1:30 PN | л л | | _ | | | | | | | * |

Tip! Without leaving this page, the users have the ability to continue editing the hours of operation for other venues. On the upper section, search by venue name or by scrolling up and down in the venues column.

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10 Click "x" icon when finished adding the hours of operation.

| ea 🦳 | | e — Print | | Ēn | * | | 201 101 | 40 | ↗ | 🛔 Admin Use | er |
|------------|---------|-----------|-------------|----|---|-----------|------------|----|---|-------------|------|
| zul Rest | taurant | | | | | | × | | | | |
| | | | | | | CI | ear | | | | = |
| lours | | | | | | | | | | | Fitn |
| itart | E | nd | State | | | | | | | | |
|)6:00am | 0 | 8:00am | Open | | Û | | | | | | |
| Add Perio | bd | | | | | | | | | | |
| Aeal Perio | ods | | | | | | | | | | |
| itart | End | Туре | Reservation | | | | | | | | |
|)6:00am | 07:00am | Breakfast | | | 1 | ii) | | | | | |
|)7:00am | 08:00am | Lunch | | | 1 | <u>ii</u> | | | | | |
| Add Period | bd | | | | | | | | | | - |



Remember, if you did not "Submit" the changes, it won't save!

To view when a venue is closed, the venue will be "dark grey" in the calendar view, as shown in the example below (in "Azul Restaurant"). When a venue is open, the venue will be "blank" in the calendar view. 11

| | DATE: 1/28/2024 LOCATION: At Sea - Events - Venue - Print | | | | | | | | | |
|-------------------|---|-----------------------------------|---------------|-----------------|----------|-------|-----------------|--|--|--|
| The Avenir | | 5 Night East Caribbean 80 (Day 4) | | | | | | | | |
| | | Reception, Tour | Butler Suites | Azul Restaurant | Boutique | Café🛛 | Avenir Restaura | | | |
| | 6:30 AM | | | | | | | | | |
| + Add Event | 6:45 AM | | | | | | | | | |
| | 7:00 AM | | | | | | | | | |
| Export Schedule | 7:15 AM | | | | | | | | | |
| Staff Report | 7:30 AM | | | | | | | | | |
| Hide Actions | 7:45 AM | | | | | | | | | |
| | 8:00 AM | | | | | | | | | |
| Event Filters 🗸 🗸 | 8:15 AM | | | | | | | | | |
| Venue Filters | 8:30 AM | | | | | | | | | |
| | 8:45 AM | | | | | | | | | |
| Search | 9:00 AM | | | | | | | | | |
| | 9:15 AM | | | | | | | | | |

12 Click this button for the Meal Periods to show. See example below.

| | DATE: 1 | /27/2024 LOC/ | ATION: San Ju | an S Events | — Venue 🚿 P | rint |
|-------------------|---------|-----------------|---------------|-----------------|-------------|-------|
| The Avenir | | 5 Night East | Caribbean 8 | 0 (Day 3) | | |
| | | Reception, Tour | Butler Suites | Azul Restaurant | Boutique | Café□ |
| < 💷 > | 6:00 AM | | | Breakfast | | |
| Add Event | 6:15 AM | | | | | |
| Thur Frent | 6:30 AM | | | | | |
| Export Schedule | 6:45 AM | | | | | |
| Staff Report | 7:00 AM | | | Lunch | | |
| | 7:15 AM | | | | | |
| - Hide Actions | 7:30 AM | | | | | |
| Event Filters 🗸 🗸 | 7:45 AM | | | | | |
| Venue Filters | 8:00 AM | | | | | |
| | 8:15 AM | | | | | |